How to send proof of No Claims Bonus (NCB)



Thank you for choosing to insure your vehicle with A Choice.

If we have requested your proof of No Claims Bonus (NCB), here you can find all the help you need to send it to us quickly and easily. Please note you'll need to contact your last insurer for your proof of NCB and provide this to us within 14 days of purchase.

What we're looking for

The documents should be dated within 2 years of your new policy start date AND from your most recent insurer. If there is a gap in cover you need to make us aware, as this may make a difference to the cover we can offer you.

We can accept the following documents as proof of your NCB. These need to be in the name of the policyholder.

- ✓ No Claims Bonus letter
- All pages of your latest renewal invitation showing your NCB years
- A cancellation or lapsed letter showing NCB



No Proof of NCB?

You can email us at **admin@a-choice.co.uk** with your policy reference number in the subject line or call us on **0330 127 4500** and select option 4.

We will need to know your previous insurance company name, insurance policy number, vehicle registration number and your previous address if you have moved with the last 2 years; and we will try and obtain the proof of NCB for you.

Please note if your previous insurer was Admiral, Adrian Flux/Flux Direct, Bell, Diamond, Elephant, General Accident, More Than Smart Wheels, Octagon, Quote Me Happy, Tesco or Tesco Bank, you will have to contact the insurer as they will need to speak to you directly.

How to send proof of your NCB

You can send your proof of No Claims Bonus by one of the following methods:

- Secure Web Upload: click here
- Email: admin@a-choice.co.uk
- Post: A Choice, Pendeford House, Pendeford Business Park, Overstrand, Wolverhampton. WV9 5AP.

Please make sure you send us your full name and reference number in any communication.